Sewer Commission Abatement Policy

All abatement requests will be reviewed and approved or denied by the Sewer Commission at a regularly scheduled meeting. In order to obtain an abatement, a Cohasset Sewer customer must demonstrate each of the following six criteria in writing:

1. They had a water leak that caused their sewer bill to increase.
2. They have paid their sewer bill at issue in full.
3. They have repaired the leak in a timely manner (within 30 days of discovery) and have had the repair approved.
4. They have not previously been granted an abatement at their current address
5. Neither they nor any of their agents had any negligence or fault in any way with respect to the water leak.
6. Insurance does not cover the claimed increase in their water bill.

The Cohasset Sewer Commission has the discretion to make exceptions to this general rule when they deem in good faith that an exception is warranted, and may amend this policy from time-to-time.